



August 2, 1995

David L. Gitter
Gitter Orlowsky & Assoc. , Inc.
5201 Ravenswood Rd. Suite 115
Ft. Lauderdale, FL 33312

Dear Dave,

I would like to take this opportunity to thank you for the effort and hard work you and your employees have shown in designing and implementing our Local and Wide Area Networks.

The installations, in our Miami, Orlando, Jacksonville, Broward and West Palm Beach offices were impeccable and should be commended. I was very impressed at how you handled the extremely tight time table that we forced you into, while keeping your quality first class.

The extreme complexity of our system requirements left our other vendors baffled. Not only were you able to understand these requirements, but you were able to improve upon them, thereby increasing efficiency and reducing cost. We at CareFlorida totally rely on our computer systems - they are a crucial part of our work flow. Your company has upgraded us to our new system with virtually no down-time, a feat that our other vendors believed to be completely unrealistic.

Please feel free to use CareFlorida as a reference at any time. It would be my pleasure to assist you in any of your future endeavors.

Sincerely,

A handwritten signature in dark ink, appearing to read "David J. Horowitz", is written over a horizontal line.

David J. Horowitz
Network Administrator